

# SMARTCOAT™ WARRANTY OVERVIEW AND FEE SCHEDULE



## SMARTCOAT LIMITED WARRANTY OVERVIEW

CertainTeed LLC (“CertainTeed”) offers a SMARTCOAT 420/421 Fibered & Non-Fibered Aluminum Coating Limited Warranty with a five year warranty duration. Additionally, CertainTeed offers SMARTCOAT Limited Warranty durations up to 20-years as outlined in the table below, associated with SMARTCOAT 400 series acrylic and silicone solutions:

	SMARTCOAT Limited Warranty on Materials	SMARTCOAT No Dollar Limit (NDL) Limited Warranty	CertainTeed Integrity Roof System Limited Warranty, SMARTCOAT Extension	CertainTeed Integrity Roof System NDL Limited Warranty, SMARTCOAT Extension
<b>Obtain</b>	<a href="https://www.ctndl.com/sf/warranty.asp">https://www.ctndl.com/sf/warranty.asp</a>	Customized warranty provided to contractor	Customized warranty provided to contractor	Customized warranty provided to contractor
<b>Coverage</b>	Warranty covers manufacturing defects in SMARTCOAT products only.	Warranty covers leaks caused by manufacturing defects in SMARTCOAT products and/or workmanship.	Warranty covers leaks caused by manufacturing defects in a preexisting CertainTeed low-slope, asphaltic roof system and SMARTCOAT products.  Duration extensions of in-service roofs are applied to the date upon which the SMARTCOAT extension is granted, not the original warranty date. A 5-year duration extension is offered for new CertainTeed low-slope asphaltic roofs coated with SMARTCOAT at the time of installation.	Warranty covers leaks caused by manufacturing defects in a preexisting CertainTeed low-slope, asphaltic roof system and SMARTCOAT products and/or workmanship.  Duration extensions of in-service roofs are applied to the date upon which the SMARTCOAT extension is granted, not the original warranty date. A 5-year duration extension is offered for new CertainTeed low-slope asphaltic roofs coated with SMARTCOAT at the time of installation.
<b>Prorated Coverage</b>	Yes	No	Yes	No
<b>Warranty Fee</b>	None	Yes, see table.	None	Yes, see table.
<b>Contractor Requirement</b>	None	Gold Star Liquid-Applied Roofing Contractor	None	Gold Star Liquid-Applied Roofing Contractor
<b>Application Required</b>	Registration Only: <a href="http://www.ctndl.com/sf/warranty.asp">www.ctndl.com/sf/warranty.asp</a>	Yes	Yes	Yes

## SMARTCOAT NDL LIMITED WARRANTY & NDL EXTENSION FEES

Warranty Duration	Warranty Fee (per square)			
	Acrylic	Minimum Fee	Silicone	Minimum Fee
5-years	\$5.00	\$500	\$8.00	\$800
10-years	\$7.00	\$700	\$10.00	\$1,000
15-years	\$9.00	\$900	\$12.00	\$1,200
20-years	\$11.00	\$1,100	\$15.00	\$1,500

NOTE: SMARTCOAT NDL Limited Warranty Extension fees are determined based on the number of total years being extended to the original warranty expiration date, rounded up. For example, if the Total Warranty Duration has been extended by 8 years, the 10-year fee would apply.

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## WARRANTY DURATIONS & SPECIFICATIONS

**NOTE:** Existing CertainTeed low-slope asphaltic roof systems that qualify for a SMARTCOAT restoration are issued CertainTeed Asphaltic Membrane (NDL) Limited Warranty, SMARTCOAT Extensions. SMARTCOAT roof restorations applied to preexisting non-CertainTeed roof systems are limited to SMARTCOAT NDL Limited Warranties.

## SPECIFICATION NOMENCLATURE

Coating Chemistry Abbreviation - First Letter of Substrate - # of Reinforcement Layers in Field - Gallons per Square

	SMARTCOAT Limited Warranty on Materials and SMARTCOAT NDL Limited Warranty			Integrity Roof System (NDL) Limited Warranty, SMARTCOAT Extension*			
<b>Silicone Warranty Durations</b>							
SUBSTRATE	10-Years	15-Years	20-Years	5-Years (New Roofs)	10-Years	15-Years	20-Years
<b>Asphaltic-Modified Asphalt/Built-Up Roofing (BUR)</b>	SIL-A-0-1.5	SIL-A-0-2	SIL-A-0-2.5	SIL-A-0-1.5	SIL-A-0-1.5	SIL-A-0-2	SIL-A-0-2.5
<b>Concrete</b>	SIL-C-0-1.5	SIL-C-0-2	SIL-C-0-2.5	--	--	--	--
<b>Metal</b>	SIL-M-0-1.5	SIL-M-0-2	SIL-M-0-2.5	--	--	--	--
<b>Single-Ply: TPO, PVC, EPDM</b>	SIL-S-0-1.5	SIL-S-0-2	SIL-S-0-2.5	--	--	--	--

<b>Acrylic Warranty Durations</b>							
SUBSTRATE	10-Years**	15-Years*	20-Years*	5-Years (New Roofs)	10-Years**	15-Years*	20-Years*
<b>Asphaltic-Modified Asphalt/Built-Up Roofing (BUR)</b>	ACR-A-0-3, ACR-A-1-6, ACR-A(E)-1-3	ACR-A-0-4, ACR-A-1-7, ACR-A(E)-2-4	ACR-A-2-8, ACR-A(E)-2-5	ACR-A-0-3	ACR-A-0-3, ACR-A-1-6, ACR-A(E)-2-4	ACR-A-0-4, ACR-A-1-7, ACR-A(E)-2-4	ACR-A-2-8, ACR-A(E)-2-5
<b>Concrete</b>	ACR-C-1-4	ACR-C-1-4.5	ACR-C-1-5.5	--	--	--	--
<b>Metal</b>	ACR-M-0-3	ACR-M-0-4	ACR-M-0-5	--	--	--	--
<b>Single-Ply: TPO, PVC, EPDM</b>	ACR-S-1-4	ACR-S-1-4.5	ACR-S-1-5.5	--	--	--	--

\*Only applicable to systems applied with SMARTCOAT 400 High Performance Acrylic Coating

\*\*SMARTCOAT NDL Limited Warranty or Asphaltic Membrane NDL Limited Warranty, SMARTCOAT Extension only applicable to systems applied with SMARTCOAT 400 High Performance Acrylic Coating

-- = Not Applicable

## CertainTeed Asphaltic Membrane (NDL) Limited Warranty SMARTCOAT Extension Examples

With the exception of brand new roofs, extensions are applied to the date upon which the extension is granted, not to the original warranty expiration date:

	CertainTeed Asphaltic Membrane Limited Warranty Duration	# of Years of Warranty Used (Age of Roof)	Approved SMARTCOAT Extension Duration	Total Warranty Coverage with Extension/Added Years
<b>Scenario 1 – New Roof</b>	12 Years	0 Years	5 Years	17 Years (12+5), 5 Additional Years to Original Warranty Duration
<b>Scenario 2 – New Roof</b>	25 Years	0 Years	5 Years	30 Years (25+5), 5 Additional Years to Original Warranty Duration
<b>Scenario 3 – Roof In-Service</b>	12 Years	5 Years	10 Years	15 Years (5+10), 3 Additional Years to the Original Warranty Duration
<b>Scenario 4 – Roof In-Service</b>	20 Years	15 Years	20 Years	35 Years (15+20), 15 Additional Years to the Original Warranty Duration

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## SMARTCOAT LIMITED WARRANTY PROTOCOL

-- = Not Applicable

	SMARTCOAT Limited Warranty on Materials	SMARTCOAT NDL Limited Warranty	CertainTeed Integrity Roof System Limited Warranty, SMARTCOAT Extension	CertainTeed Integrity Roof System NDL Limited Warranty, SMARTCOAT Extension
<b>Prior to Work Commencing:</b>				
Submit SMARTCOAT Limited Warranty Registration	Required Register at <a href="http://www.ctndl.com/sf/warranty.asp">www.ctndl.com/sf/warranty.asp</a>	--	--	--
Secure Master Craftsman Liquid-Applied Roofing (contact your local rep for credential details) <sup>3</sup>	--	Required	--	Required
Submit SMARTCOAT Limited Warranty Application including;	--	Required	Required	Required
6 pre-work photos of field, areas in need of repair, and any unusual flashing details plus;	--	Required	Required <sup>1</sup>	Required <sup>1</sup>
Submit SMARTCOAT Adhesion Test form;	--	Required <sup>2</sup>	At CertainTeed's Discretion <sup>2</sup>	Required <sup>2</sup>
At CertainTeed's discretion a core sample may be required	--	Pending Application Review	Pending Application Review	Pending Application Review
Infrared or Nuclear Moisture Scan	--	Required	Required <sup>1</sup>	Required <sup>1</sup>
Submit receipts for all purchased CertainTeed asphaltic membranes of existing roof.	--	--	Required	--
Submit existing CertainTeed Asphaltic Membrane Limited Warranty on Systems or Integrity Roof System Limited Warranty documentation	--	--	Required	--
<b>During Work:</b>				
Save all receipts for products purchased;	Recommended	Required	Required	Required
Document work-in-progress including: – Two (2) photos (min) of field indicating surface was properly cleaned and prepared – Two (2) photos (min) of each stage of work as specified (seams, fasteners, primer, each coating layer, reinforcement, etc)	Recommended	Required	Required	Required
<b>Upon Completion of Work:</b>				
Submit receipts of SMARTCOAT products purchased	Submission not required; CertainTeed recommends contractor/building owner maintains records to support in the event of a claim.	Required	Required	Required
Submit all notes and work-in-progress photos		Required	Required	Required
Submit six (6) photos of completed project taken from the same vantage point as pre-work photos		Required	Required	Required
A CertainTeed representative must inspect the completed project.		At CertainTeed's Discretion	Required	At CertainTeed's Discretion

Contractors shall submit all forms and photographs to [rpg@saint-gobain.com](mailto:rpg@saint-gobain.com).

1- Not applicable to Extensions on new CertainTeed roofs.

2- Not required for granulated asphaltic roof surfaces where roof is sound and granules are intact.

3- Take a test online at <https://certainteed.com/low-slope-test>